

# GENERAL DYNAMICS

## Mission Systems



### CHS Warranty RMA Request

Please refrain from using all CAPS

**Contact Information** !'W glca Yf fYi fb'g\ ]dd]b[ ]bZfa U]cb f'Yei ]fYX

Name/Rank:

Unit:

Office Phone:

Mobile Phone:

Email Address:

FYi fb'Ship Address:

Additional POC Name:

Additional POC Email Address:

(For Hard Drives, please indicate if Classified or Secret) Yes No

**Equipment Information** - from the GD CHS label (see example of label above)

Serial Number:

Part Number:

Description of Problem:

If material is a Laptop, Server or a Workstation, the unit **MUST DISABLE THE PASSWORD PROTECTION PRIOR TO SHIPPING MATERIAL IN FOR REPAIR.**

**Additional Transit Case Information** - required if item is being shipped in for repair in the Transit Case

Transit Case Serial Number:

Transit Case DUfNumber:

**Additional Comments:**

Per the CHS contract, scratches, dents, rust, stains and the like to non-functional parts such as, but not limited to, plastics and finishes, is considered other than fair wear & tear (OTFWT) and are not covered by the CHS Warranty. If you do not wish GD to quote this damage, which is not related to functionality, please check the box and initial.

DO NOT QUOTE

Initials